

Terms & Conditions



Engaged Communications Encom UG

With a binding booking for an event for Engaged Communications Encom UG, I accept the Terms and Conditions of Engaged Communications Encom UG.

(1) Booking, Payment & Default of Payment

The contract/booking between Engaged Communications Encom UG and the customer begins with the confirmation of booking by Engaged Communications Encom UG. The booking should contain: company name, the participating job title, function and contact details. The respective amount is due for payment once the customer receives the invoice. The customer is not permitted to participate in the event if full payment has not been received by Engaged Communications Encom UG.

In default of payment, Engaged Communications Encom UG reserves the right to prohibit the access to the event, cancel the contract and/or release the contracted elements and/or exhibit space to other customers. All registered participants of the customer will receive their personal conference pass (access to the event) at the conference check-in at the venue. Is a prerequisite for the preservation of the conference pass (access to the event), that the conference booking fee has been paid up to the start of the conference to the organizer account. In case of late booking/registration by the customer, an evidence of actual payment of the registration/booking fee or alternatively a credit card as a security deposit has to be presented at the conference check-in at the venue.

(2) Liability & Cancellation

a. Business Partner

The cancellation by the business partner (i.e. client) must be in written form. The business partner (i.e. client) shall have the right, to terminate the contract free of charge 5 days after the confirmation of the booking Engaged Communications Encom UG. The business partner (i.e. client) has the right to terminate the contract in written form no later than six months (180 days) before the event start date. In this case, the business partner (i.e. client) will be charged by Engaged Communications Encom UG 50 percent of the contracted fee. Any cancellation from the business partner (i.e. client) after the above deadline of six months (180 days), will be charged by Engaged Communications Encom UG with 100 percent of the contracted fee. Should Engaged Communications Encom UG cancel an event, the payments by the clients can be transferred to future events with a similar audience and topic within the next 12 months. If Engaged Communications

Encom UG can't present an event within this 12-month period, the business partner (i.e. client) receives a credit note by Engaged Communications Encom UG.

It may be necessary for reasons beyond the control of Engaged Communications Encom UG to change the content or timing of the event or exchange individual speakers. Engaged Communications Encom UG is not liable for damages due to technical malfunctions that may occur as a result of higher power fluctuations or power cuts. Engaged Communications Encom UG bears no responsibility if it is necessary to exchange, cancel, modify or postpone a conference due to an unforeseen event. This includes: armed conflict, civil unrest, terrorist threats, natural disasters, political constraints, significant influence on transport and so on.

b. Delegate

The cancellation by a delegate must be in writing. For cancellations / a cancellation up to sixteen weeks before the event date Engaged Communications Encom UG charges 50% of the registration fee as a cancellation fee. After that date or a No-show will be charged with 100 % of the registration fee. The assignment of a substitute in a similar position is possible in agreement / consultation with Engaged Communications Encom UG.

(3) Privacy, Copyright & Transfer Ban

The personal data of our customers is stored and processed according to §§ 23-25 BDSG. Customers that do not agree with this should contact Engaged Communications Encom UG in writing immediately. By signing the registration, the customer agrees to the photo, video and audio recordings of Engaged Communications Encom UG at the events for promotional purposes. The customer confirms that he has agreed that its customer data is stored in the database of the Engaged Communications Encom UG. This data is used solely within the contractually agreed services with Engaged Communications Encom UG.

The Engaged Communications Encom UG reserves all copyright and other intellectual property rights relating to the event name, event brochure, event program and the rest of the event documentation. The customer is not entitled to transfer this agreement or any part of it to any other subsidiaries, agents or customers of the customer. A transfer requires the written permission of Engaged Communications Encom UG.

(4) Data Protection

The analysis and use of data is for event-specific purposes only. By registering for the event, the customer gives consent to be sent information by fax, post, phone and/or email for the marketing purposes of Engaged Communications Encom UG and its customers. This consent may be objected to in writing. Data is used for the purposes of billing, statistics, distribution, marketing and research of new topics only. Data is not used for any other purposes and there is no disclosure to unauthorized third parties.

Engaged Communications Encom UG collects, stores and processes information in order to better understand its customers and to continually improve its services. By using the services of Engaged Communications Encom UG each user agrees to the collection and use of "personal data" as described in this Privacy Policy. Each user and customer can at any time, free of charge, without explanation or reason, wholly or partially:

Object to the collection and use of their "personal data"

Revoke consent for collection and use of their "personal data"

Request information, on how their "personal data" has been collected or used by Engaged Communications Encom UG

Correct or amend “personal data” stored by Engaged Communications Encom UG

Request closure of records and deletion of “personal data” stored by Engaged Communications Encom UG

All data collected by Engaged Communications Encom UG is stored exclusively to support the transmission of product information and/or the submission of service offers.

Engaged Communications Encom UG ensures that your personal data is treated confidentially in accordance with data protection regulations. Engaged Communications Encom UG assures you that it does not pass personal data to unauthorized third parties unless we are legally obligated to do so, or explicit prior consent has been given.

(5) Default of Payment & Cancellation of the event

If the customer fails to pay the amount in full within the time frame set above and in the contract, Engaged Communications Encom UG reserves the right to cancel the customer’s participation and/or release the contracted exhibit space and is free to provide said space to other customers. In the unlikely case that Engaged Communications Encom UG must cancel an event, all payments received will be credited to a future event within a year of the original event. Should the event be postponed, Engaged Communications Encom UG will transfer the payment to the new date.

(6) Locale of performance and jurisdiction

Jurisdiction for disputes arising from contracts or in relation to the particular event is in Berlin, and the customer agrees to the jurisdiction of such courts. The contract is governed by the laws of the Federal Republic of Germany.

(7) Final Provisions

Side agreements outside the contract do not exist. Comments and additions shall be made in writing. Should one or more provisions of these terms or the contract be or become invalid, the remaining provisions shall nevertheless remain valid.